

LIST OF WORK SCOPE ELEMENTS

These are the work scope elements referred to in Section L.

FUNCTIONAL AREA ONE (1) – SYSTEMS OPERATIONS AND MAINTENANCE

- (1) Chief Knowledge Officer (CKO) Support
- (2) Configuration Management and Licensing
- (3) Database Design and Administration and Data Storage Management
- (4) E-Business Planning and Support
- (5) Electronic Commerce (EC) and Electronic Data Interchange Support
- (6) Emerging Technologies
- (7) Independent Verification and Validation
- (8) Information Architecture Analysis and Web Object Indexing
- (9) Information Management Life Cycle Planning/Support
- (10) Integration Support
- (11) Internet S
- (12) ystem Architecture and Webmaster Support
- (13) Mainframe/Data Processing System Support
- (14) Media/Training Center/Video Teleconferencing Support
- (15) Network Support (including Interdepartmental Data Network (IDN), Local Area Networks (LAN), Wide Area Networks (WAN), Internet access, etc.)
- (16) Office Automation Support/Help Desk Support
- (17) Performance Measures and Metrics Planning
- (18) Seat Management
- (19) Section 508 Compliance Assistance
- (20) Supply Chain Management (Logistics)
- (21) Systems Management Support
- (22) Technical Support
- (23) Telemedicine
- (24) Test and Evaluation Support
- (25) Training, Training Development, and Training Center Support (including Computer Based Training)
- (26) Virtual Data Center
- (27) Anti-Virus Management Service
- (28) Biometrics
- (29) Computer Security Awareness, and Training
- (30) Disaster Recovery, Continuity of Operations, and Contingency Planning
- (31) Hardware and Software Maintenance and /or Licensing
- (32) Independent Verification and Validation (Security)
- (33) Managed E-Authentication Service
- (34) Managed Firewall Service
- (35) Privacy Data Protection

- (36) Public Key Infrastructure (PKI)
- (37) Secure Managed Email Service (SMEMS)
- (38) Security Certification and Accreditation
- (39) Systems Vulnerability Analysis/Assessment and Risk Assessment

C.11.2 FUNCTIONAL AREA TWO (2) – INFORMATION SYSTEMS ENGINEERING

- (1) System and Software Design, Development, Engineering, and Integration
- (2) Information Technology (IT) Strategic Planning, Program Assessment, and Studies
- (3) Automated Workflow System Development and Integration
- (4) Business Process Reengineering (BPR)
- (5) Chief Information Officer (CIO) Support
- (6) Global Information Systems
- (7) Software Life Cycle Management (SLCM)
- (8) Software Engineering (SWE)
- (9) Customer Relationship Management
- (10) Information Technology Architecture (ITA) Support
- (11) Infrastructure Quality Assurance
- (12) Instructional Design, and Modeling & Simulation
- (13) SCE/CMM/CMMI Analyses and Implementation Support
- (14) Anti-Virus Management Service
- (15) Biometrics
- (16) Computer Security Awareness, and Training
- (17) Disaster Recovery, Continuity of Operations, and Contingency Planning
- (18) Hardware and Software Maintenance and /or Licensing
- (19) Independent Verification and Validation (Security)
- (20) Managed E-Authentication Service
- (21) Managed Firewall Service
- (22) Privacy Data Protection
- (23) Public Key Infrastructure (PKI)
- (24) Secure Managed Email Service (SMEMS)
- (25) Security Certification and Accreditation
- (26) Systems Vulnerability Analysis/Assessment and Risk Assessment